1 Four-step quick guide

- You already have configured eduroam on your device? Delete the configuration.
- Install geteduroam from Google Play.
- Run the app and follow its instructions.
- If the wifi eduroam does not work, please delete all profiles “hu eduroam” in your wifi settings and run the app again.

2 Preface

This guide was created and tested with a Pixel 6a running Android 13. It should work with any Android device (with Android 8 or higher). If you’re using an older version of Android or you don’t use Google Play, you will find more ways to set up at https://cat.eduroam.org/. If you still have installed the old HU-eduroam app, please uninstall it.

3 Installation of the HU Berlin eduroam app

eduroam on Android devices with username/password

When the app is installed, please run it. Tap on the icon with the magnifying glass.

Search for **Humboldt-Universität zu Berlin**.

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Benutzerberatung
Telefon: 2093 70000
eMail: cms-benutzerberatung@hu-berlin.de

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eduroam on Android devices with username/password

Confirm **Humboldt-Universität zu Berlin** as your institution.

Enter your HU account followed by @hu-berlin.de *This is NOT the e-mail address.* and your password. Click **Connect to Network** to continue.
eduroam on Android devices with username/password

Please confirm the prompt Safe this network? with Safe at the bottom right.

You can now connect to the wifi eduroam.

For an initial installation, after exiting the app, a Allow Wi-Fi networks suggestions? will appear. You can click Allow, but this has no effect on the already configured eduroam connection.
4 Handle Errors

4.1 Remove the APP and saved networks

In some cases the APP and eduroam wifi profiles should be removed. Only ONE existing eduroam profile is effective for the function!

Type **Saved Networks**.

Type on the wifi named “eduroam”.

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Type **Forget**.